



Project Remedies Inc.

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CIO Tech Solution Providers for
Public Sector 2014
20 Most Promising Tech Solution Providers for Public Sector

Press Release

PROJECT REMEDIES INC. CHOSEN AS “CIO REVIEW TOP TECH COMPANY IN THE PUBLIC SECTOR FOR 2014” IN THEIR JULY 2014 PUBLIC SECTOR SPECIAL EDITION

Los Angeles, CA, August 8, 2014 – Project Remedies was chosen as a “CIO Review Top Tech Company in the Public Sector for 2014” in their July 2014 Public Sector Special Edition. There is a short interview with Stan Feinstein, Founder and President of Project Remedies Inc. (PRI), touching briefly on the company, its products, including their new Remedy-based cybersecurity management capability and the future of the company in the Public Sector. “We are pleased to receive this acknowledgement from the CIOReview, and hope our continued innovation efforts will keep us in this august group,” said Feinstein.

Project Remedies provides software applications that utilize the BMC Remedy Action Request System engine, common to 40% of helpdesk environments, to create an integrated, multi-dimensional process, project, portfolio, resource and cost management capability. Feinstein points out that, “Managing cost involves managing people and the work they are doing and how they are doing it. We combine quality applications with unique and essential functionality for cost-effective process, project, resource and cost management.”

“While there are lots of really good technology that provide insight into the IT System, ours focuses on the nuts and bolts of managing the fixes and prevention. Our new Cyber Action Suite™ answers the question: What are you going do it about it? Cyber Action Suite™ integrates four Remedy-based applications: our Cyber Manager, our Identity Manager, the Remedy Asset Management application, and our flagship capability ActionProgram Manager Plus™ to create new project-centric synergies. This combination: 1) tracks cyber incidents and events; 2) manages people’s functional roles, clearances, credentials, training, and accounts related to each role; 3) their technology assets; 4) all remediation activities, and involves the service desk with the security desk. This is the same functionality needed in implementing a Bring Your Own Device (BYOD) /Mobile

For Immediate Release

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Strategy. The Cyber Action Suite™ manages Cybersecurity incident response tasks and prevention projects, providing granular status of each task/ project, but more importantly what staff is available, in real time, to implement the fixes.”

“The Cyber Action Suite™ provides managers unprecedented situational awareness of their incident response. The ability to effectively manage incident response is a critical requirement of the new Federal Cybersecurity Framework, which is providing Cybersecurity Guidance for Government, Public and Private sector IT. Cyber Action Suite™ can also facilitate real-time knowledge sharing between fix teams and managers with recommendations for system policy changes, threat signatures, issues and fixes.”

Project Remedies Inc. was started in 1993 as the first Remedy reseller in Southern California. “Almost immediately, our clients asked us for additional project management capabilities on the existing BMC Remedy Service Request capability,” says Feinstein. PRI expanded on that original model to create its current suite of products: ActionProgram Manager Plus™ and Cyber Action Suite™, both of which migrate issues or incidents from a service or security desk and create adaptable on-the-fly project plans. “Whether it is implementing new projects, fixing security vulnerabilities or managing multi-step identity and asset management protocols, these mini-project plans give managers and team leaders new levels of ability to manage staff resources, costs and timelines. In addition, these project plans can be aggregated into project portfolios for additional levels of program management, project portfolio management, project risk management and now cyber remediation management. This data can be integrated into the organization’s financial reporting system so Cyber Remediation effort’s costs can be managed and cost-justified which is critical in today’s budget constrained environment.”

Since they use the BMC Remedy engine, these products have great flexibility, simplified workflow and ease of integration into Remedy environments. PRI Products leverage an organization’s existing investment cost and architecture in Remedy. Since 2010 PRI products also interface with MS Project making it possible for sharing of project management data across the BMC and MS Project platforms.

About CIORReview- CIORReview is a technology magazine focused on new solutions that redefine the business and technology strategies of enterprises tomorrow. It is the leading source for sharing innovative enterprise solutions developed by established solutions providers, upcoming hot enterprises and is a neutral source for technology decision makers. Published from Fremont, California, CIORReview provides a platform for enterprises of all sizes to showcase their innovative solutions and new ideas to about how to meet business goals. www.cioreview.com

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PROJECT REMEDIES IS A BMC REMEDY TECHNOLOGY ALLIANCE PARTNER AND VALIDATED SOFTWARE SOLUTION PROVIDER.