



ActionProgram Manager/ MS Project Comparison

ActionProgram Manager	Microsoft Project
Easy to use. Includes all “core” project management functionality.	A lot of functionality that is never used adds to complexity and reduces ease of use.
Runs on Remedy, various databases and operating systems.	Only runs on SQL and Microsoft operating systems.
Easier integration with Remedy ITSM Suite, including linking requests to projects and project tasks. ITIL.	Does not integrate with Remedy ITSM Suite.
Can use Remedy’s Service Level Manager for managing SLA’s against projects and project tasks.	No SLA functionality.
The only PM system that integrates with an asset management system.	Does not integrate with an asset management system.
Can incorporate PM functionality into your workflow processes.	Does not have workflow functionality.
Can be integrated with other Remedy applications to form new applications such as Release Management, Bug Reporting, and managing and tracking scheduled and unscheduled asset outages.	Cannot be integrated with other Remedy applications to form new applications.
Leverages your investment in Remedy. <ul style="list-style-type: none">• Supported by existing Remedy team.• Leverages your investment in user training.• Leverages your investment in AR System licenses.• One set of resource data. Leverages your investment in the time it takes to maintain resource data.	Does not leverage your investment in Remedy. Requires more training.



ActionProgram Manager	Microsoft Project
Better interface with ActionPortfolio Manager, PRI's Portfolio Management application.	Difficult interface with Microsoft's PPM application. Written by a different vendor.
Escalations and notifications. Uses this standard Remedy functionality.	Email assignment notifications may be sent, but no escalation capability.
Designed for distributed use, i.e. people assigned to tasks status the tasks and enter their time against the tasks. Works with browser clients or normal Remedy client.	Standalone version designed for updates by project manager, not end users. Enterprise edition may be updated by end users using a thin client.
Time entry against all Remedy tasks. Includes a Universal Timesheet so user can see all Remedy-based tasks to which they can post their time.	Time entry against project tasks.
Strong template capability that can be used with Remedy workflow functionality to support business processes. Supports ease of use.	No workflow functionality.
Remedy GUI.	Nicer GUI.